

Nevada State Rehabilitation Council (NSRC) Tuesday, May 5, 2026, at 1 p.m.



Vacancies VR Nevada

BVR

Total Rate
8.1% (12)
Vacancies

BSBVI

Total Rate
13.3% (2)
Vacancies

Overall Vacancy Rate

8.58%

(14)

Vacancy Rate

Goal #1: Increase Number of Competitive Integrated Employment Outcomes.

Federal Fiscal Year	Clients Closed With An Employment Outcome	Goal
2022	552	550
2023	507	550
2024	481	550
2025	425	575
2026	281	550
2027		575

Measures:

Clients that closed successfully (90 days of employment) in the report timeframe.

Goal #2: Increase Participation of Students With a Disability in Pre-Employment Transition Services

Federal Fiscal Year	Potentially Eligible & Eligible Transition Students That Received Pre-ETS Service	Goal
2022	617	500
2023	617	750
2024	1,958	1,100
2025	2,571	1,200
2026	1,312	2,200
2027		2,300

Measures:

Student with a Disability (SWD), age 14 - 21, with an actual service and/or authorization in any of the five Pre-ETS categories: Counseling on Post-Secondary Education, Instruction in Self Advocacy, Job Exploration, Counseling, Work Based Learning Experiences and Workplace Readiness Training with a service begin date in the report timeframe.

Goal #3: Increase Participation of Potentially Eligible Students With a Disability in VR Services

Federal Fiscal Year	Total Transition Student Applications	Goal	Total Percentage of Eligible Students with a Disability Who Become VR Clients
2022	772	200	
2023	812	250	
2024	905	250	
2025	1,122	250	
2026	551	1,100	22%*
2027		1,250	%

* The percentage it's based on 7/1/25 to 9/30/25

Measures:

Students With a Disability, age 14 - 21, with an Application Date in the report timeframe.

Goal #4: Increase Participation of Supported Employment (SE) Consumers in VR

Federal Fiscal Year	(A) Total Open Supported Employment Consumers	(B)	Goal Total Served	Goal SE Closed With an Employment Outcome
		Supported Employment Consumers Closed With an Employment Outcome		
2022	448	117	35%	
2023	521	130	35%	
2024	614	112	475	
2025	778	104	550	
2026	820	21	700	125
2027			725	150

Measures:

Supported Employment Consumers with an Application, Eligibility, Service and/or Employment Date in the report timeframe and Closure Date is NULL.

Indicator # 1: Increase Participation of Targeted Disability Groups in VR Services.

Federal Fiscal Year	Clients with a Mental Health Disability * who Closed With An Employment Outcome	Clients who are Blind or Low Vision* who Closed With An Employment Outcome	Clients who are Deaf or Hard of Hearing * who Closed With An Employment Outcome	Clients with Intellectual and Developmental Disabilities *who Closed With An Employment Outcome
2022	173			
2023	92			
2024	144	26	77	
2025	155	39	52	
2026	41	11	23	26
2027				

Measures:

Clients that closed successfully (90 days of employment) in the report timeframe.

* Mental Health Disabilities include depression and other mood disorders, alcohol abuse or dependence, anxiety disorders, eating disorders, drug abuse or dependence, mental illness not listed elsewhere, personality disorders, schizophrenia and other psychotic disorders.

*Blind or Visually Impaired Disabilities include blindness, deaf-blindness, other visual impairment.

*Deaf or Hard of Hearing Disabilities include deafness primary communication auditory, deafness primary communication visual, hearing loss primary communication auditory, hearing loss primary communication visual, other hearing impairment.

*Intellectual and Developmental Disabilities include cognitive, communicative (expressive/receptive), and psychosocial impairments.

Indicator #2: Average Caseload size by Bureau

Federal Fiscal Year	Bureau of Vocational Rehabilitation (BVR)	Bureau of Services to the Blind and Visually Impaired (BSBVI)
2024	77	68
2025	98	60
2026	104	60
2027		

Measures:

Cases in Open status (Application, Eligible, Service, Employed)

Indicator #3: 700 Hour Program

NSRC
Goals
&
Indicators

Federal Fiscal Year	Number of active participants in the 700-hour program.	Number of participants completed the 700-hour program and achieved competitive integrated employment.
2024	15	53
2025	23	43
2026	24	9
2027		



STATEWIDE Fair Hearings FFY2026

Fair Hearings Total Cases

Period 10/01/2025 to
04/31/2026

5

Total Participants Served

Period of 10/01/2024 to 09/30/2025
FFY 2025

8,294



**5 represents approximately 0.06% of 8,294.

Client Communication

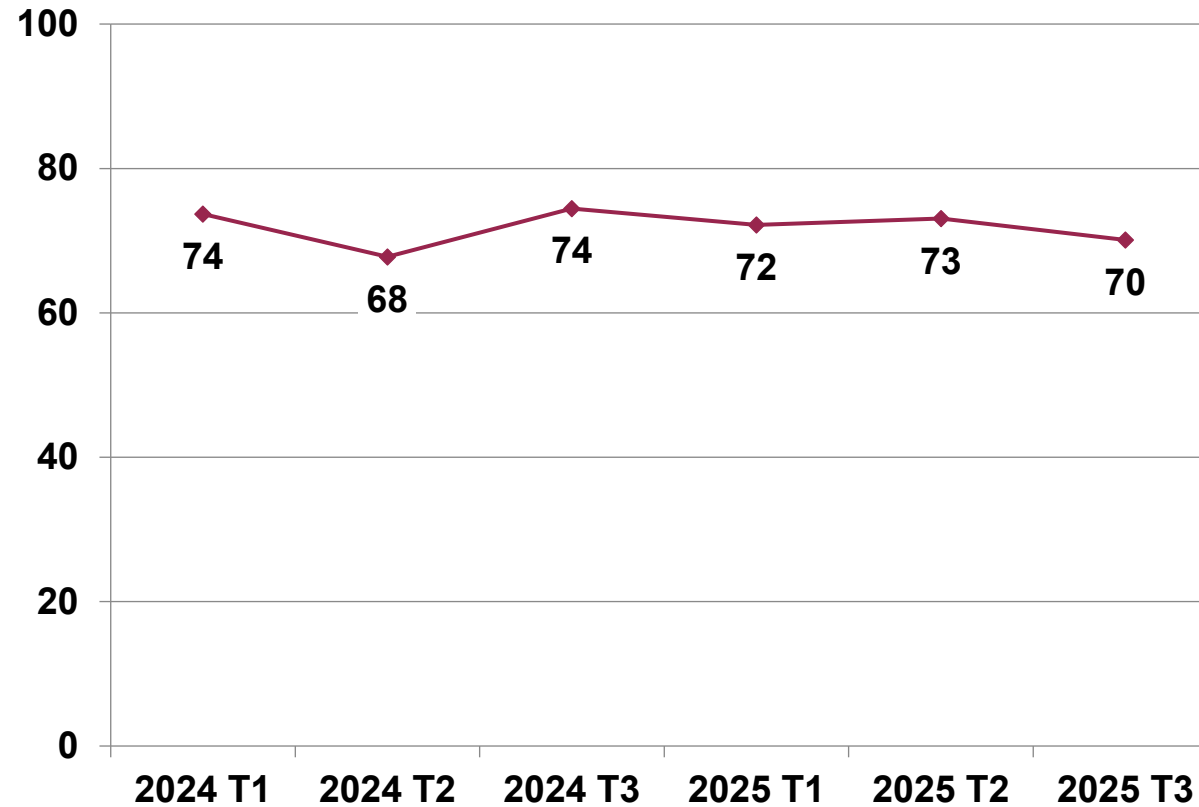
Among those who provided feedback about their experience with their counselor, 27% say better communication is needed, while 16% say their counselor did not return calls, and 15% need to follow-up more frequently.

	%	Count
Better communication needed	27%	85
Counselor did not return calls, emails or follow up	16%	49
Need to follow up more often	15%	46
Need more information about services offered, not enough information provided	9%	27
Help customer get a job, provide more job options	6%	21
Broken promises, no follow through	6%	20
More information needed, need to broaden programs	6%	18
Need more contact, more frequent contact, more support	6%	18
Counselor would not listen, dismissed concerns	6%	17
VR closed case or stopped services	4%	14
Staff has poor attitude, disrespectful, unprofessional	4%	13
Improve communication	4%	13
Return calls or emails, follow up	4%	12
Staff Insensitive, don't care, don't want to help	4%	11

Feedback was provided by 318 respondents. Counts are unweighted to reflect the feedback from the consumer population. Multiple responses are accepted, and percentages may add to more than 100. Only responses mentioned by 6% or more of consumers who provide feedback are presented in this table.

Annual Domain Score 73

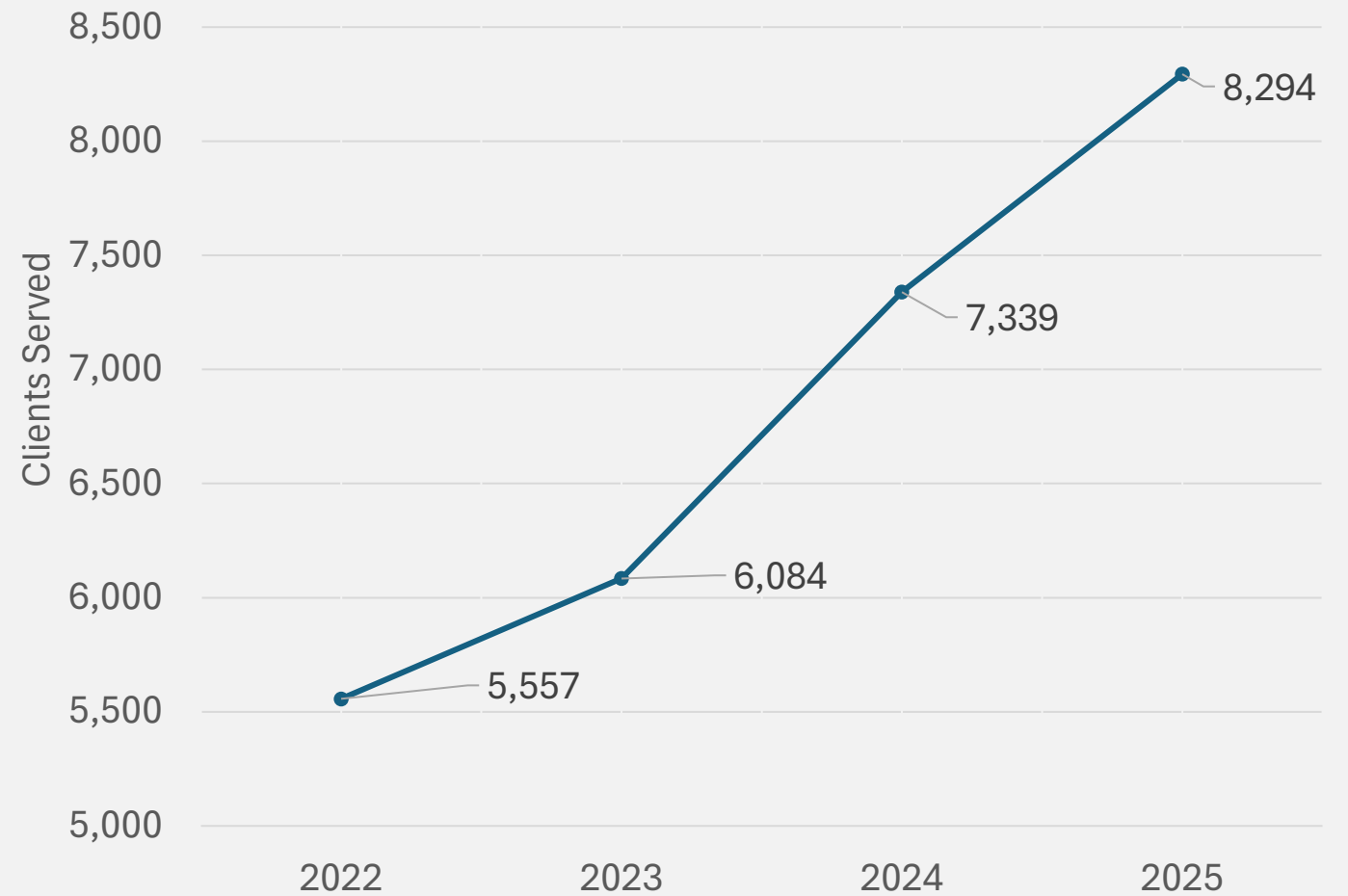
Communications with VR Staff



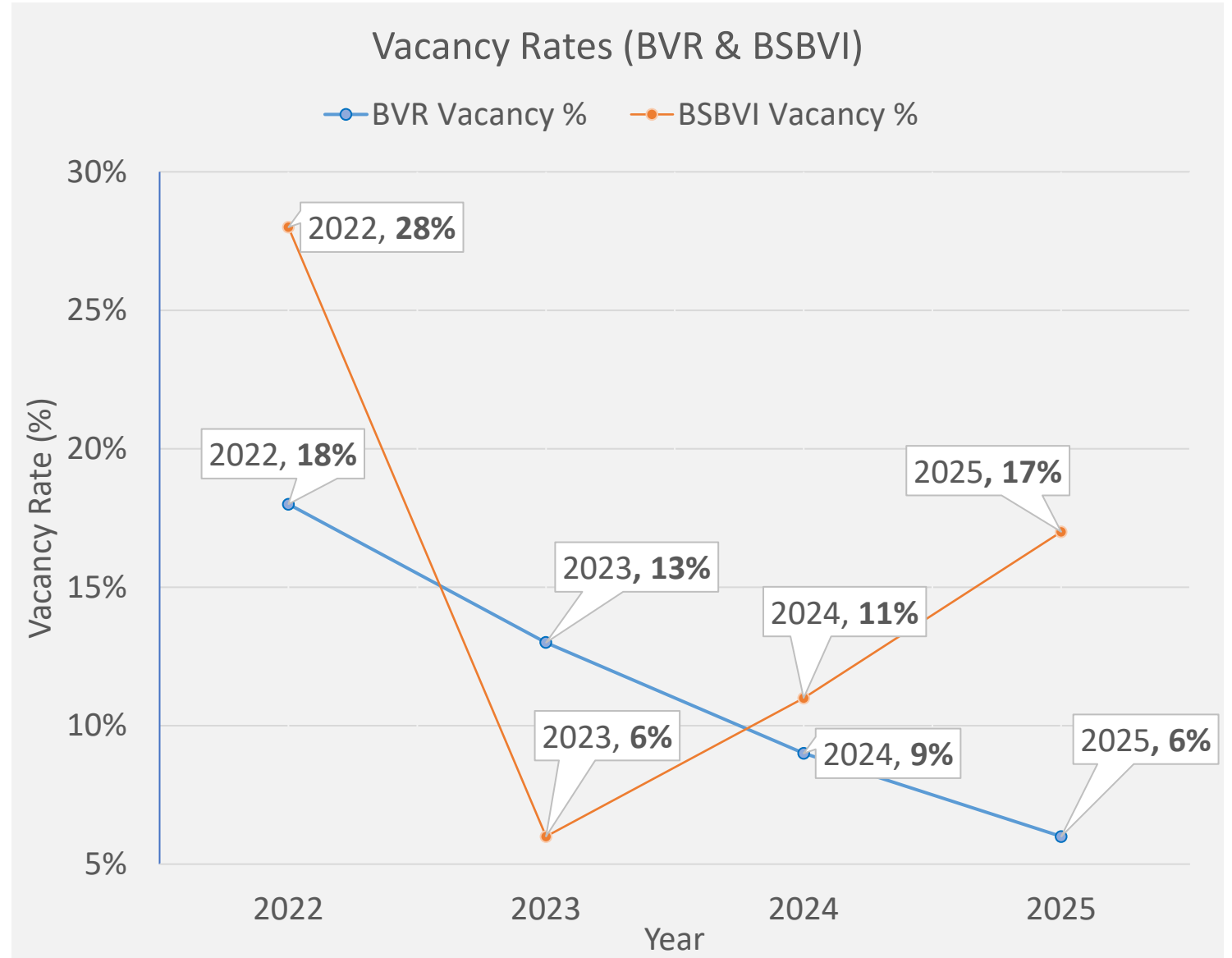
The annual domain score for Communication with VR Staff is 73, with a low of 68 in T2 2024, and a high of 74 in both T1 and T3 2024. While those in service six to 12 months report the highest satisfaction, consumers in service 18 months or longer report the lowest satisfaction. Those who were dissatisfied report that counselors and staff did not return calls, and that better communication is needed.

Clients Served

Clients Served (2022–2025)

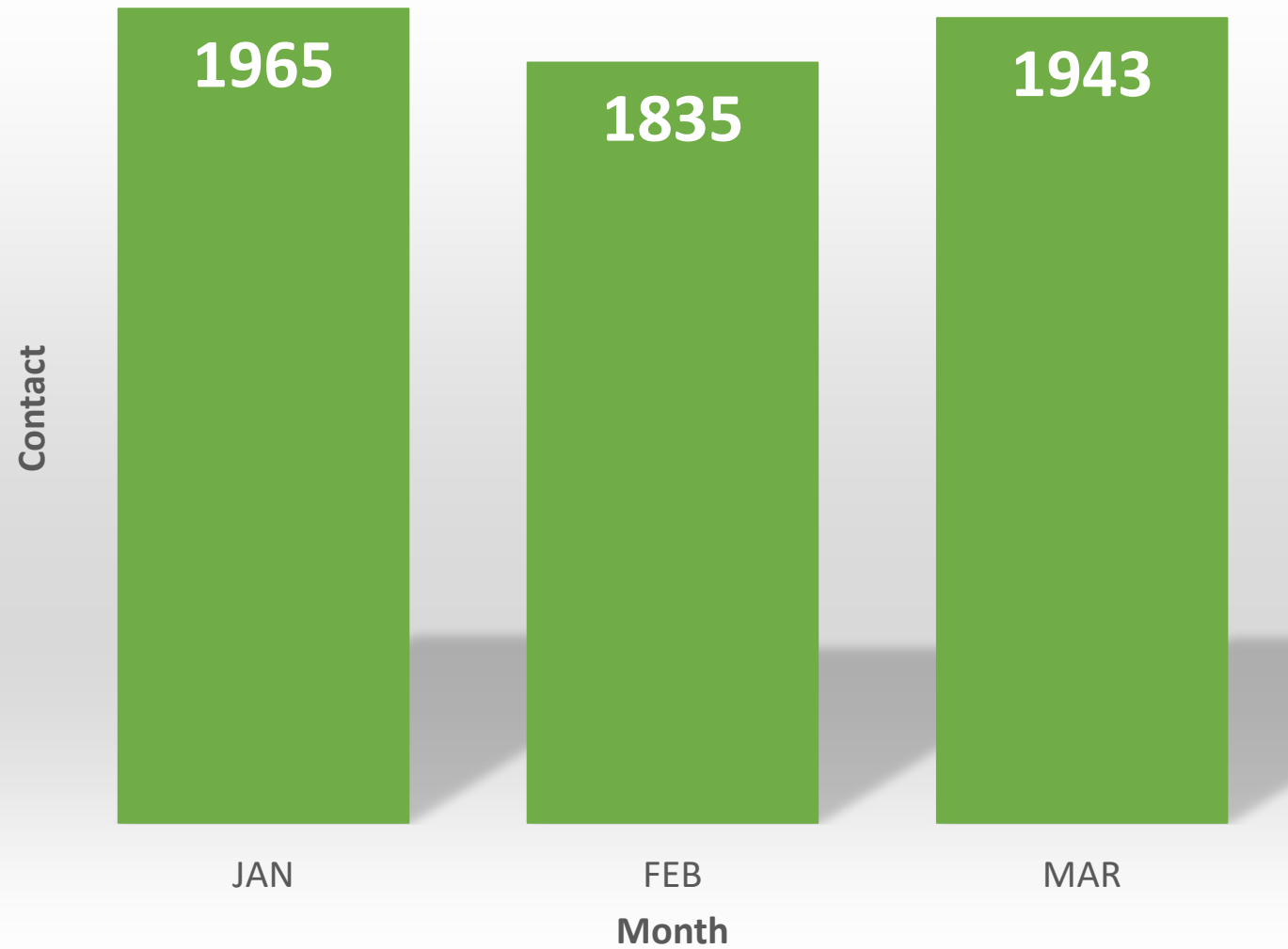


Vacancy Rates



2026
Communication

2026 Communication & Contact



Staff Training & Development

Training Provided by Training Officer or available via Learning Management Systems (LMS)

Category	Training	Key Focus
Core Training	Intro to VR Course (YesLMS)	200+ VR courses available
	New Hire Onboarding	Introduces new employees to VR culture, policies, and processes
	Counselor Academy	Core VR skills and processes.
Specialized Training	The Bridge to BSBVI	Working with vision loss, BSBVI coordination
	You Are the Counselor Beyond the Diagnosis	Eligibility decisions using case scenarios
Compliance and Ethics	Ethics for Counselors	Professional conduct
	Ethics, Inappropriate Relationships	Boundaries and risk
	Ethics for Job Developers and Coaches	Role-based ethics
Workforce Skills	Job Coaching Training	Coaching for job success
	Job Developer Training	Employer engagement
	Measurable Skills Gains and Credentials	Track progress and outcomes
	Actual Services	Service delivery basics
Counseling Skills	Motivational Interviewing	Client engagement and goal setting
	Career Exploration	Informed career decisions
Awareness Training	Disability Awareness Workshop	Disability impact and barriers
Program Training	Supported Employment	Job placement and retention
Operational Training	Onboarding	Policies and processes
Accessibility	Creating Accessible Documents	WCAG and 508 basics
	Effective Communication (Section 504 and ADA)	Access and communication rights

****This report is not all inclusive and does not include training conducted during monthly divisional meetings, team meetings, Vendor day or Data Integrity Day (DID).**

Training: Courses in Development

Courses in Development

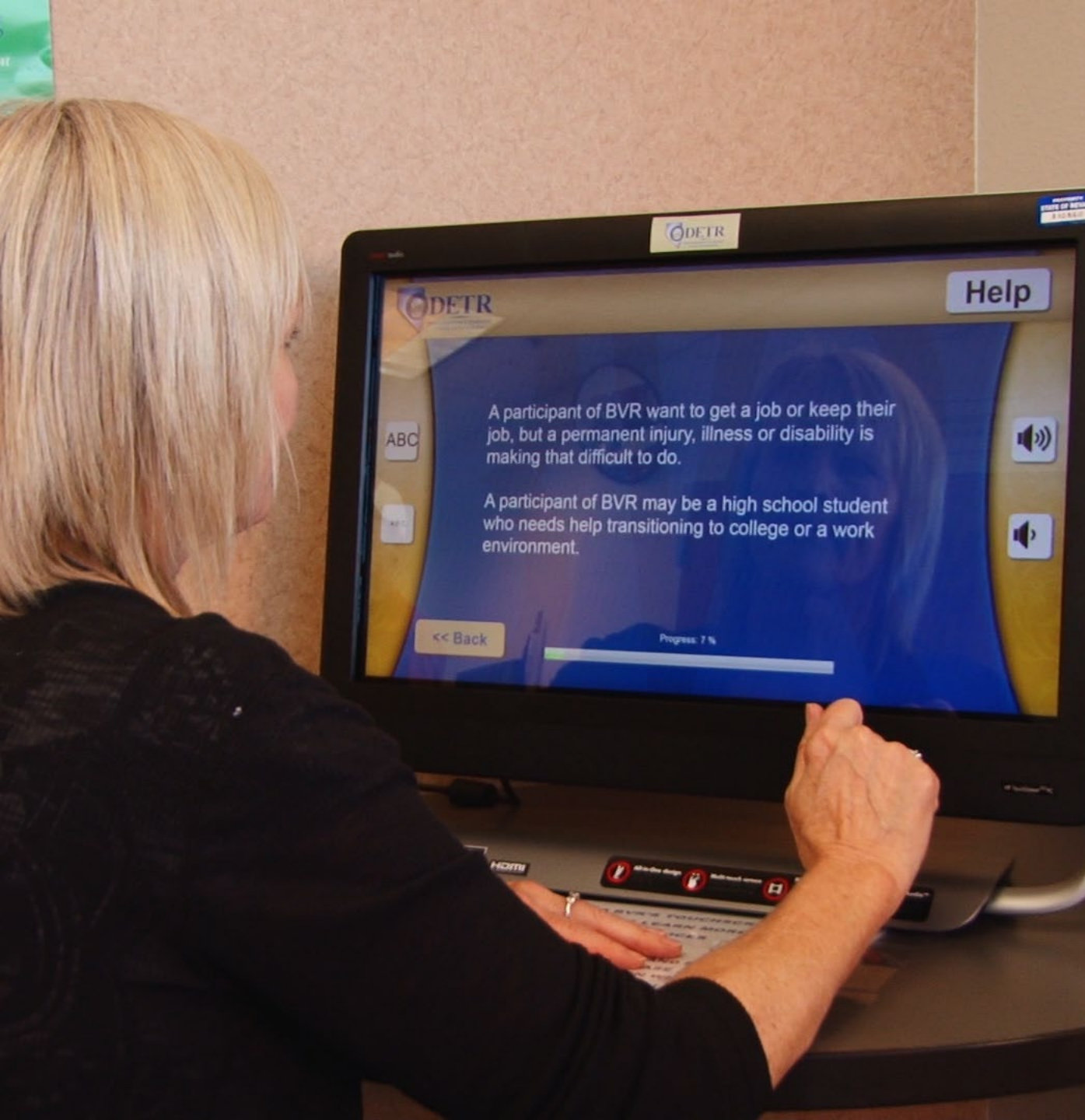
Category	Training	Key Focus / Notes
Core Training	<i>Intake Unit Courses</i>	<i>Move cases from application to eligibility with compliant decisions, timelines, MI-based interviews, strong documentation</i>
	Module 0	Intake Overview and Process Flow
	Module 1	Application and Required Elements
	Module 2	Pre-Intake Screening and Case Setup
	Module 3	Conducting the Intake Interview
	Module 4	Functional Assessment and Work Impact
	Module 5	Documentation and Case Notes
	Module 6	Eligibility Determination and Case Transfer
	Module 7	Timelines and Compliance, 60-Day Rule
	Module 8	Medical and Psychological Documentation
	Module 9	Substantial Impediment to Employment
	Module 10	Ability to Benefit
	Module 11	Trial Work Experiences
	Module 12	Presumptive Eligibility, SSDI and SSI
Module 13	AWARE Scenarios and Case Processing Activities	

A photograph of three people sitting around a long wooden table in a meeting room. On the left, a man in a dark jacket is smiling. In the center, a woman with glasses and a black top is smiling. On the right, a man in a dark polo shirt is looking down at a notebook. There are papers, a coffee cup, and a pink water bottle on the table. The background shows a whiteboard with a grid pattern.

NEVADA STATE REHABILITATION COUNCIL

Helping ensure employment outcomes for Nevadans with disabilities.

NSRC booklet for new members.



Thank you



Nevada

Vocational Rehabilitation



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