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September 26, 2025

Subject: Upcoming Statewide System Upgrade – Temporary Payment Processing Pause

Dear Vendor,

The State of Nevada will be transitioning to a planned system upgrade. The upgrade is scheduled to take place from **October 3, 2025, through October 22, 2025.**

During this transition period, we will be **unable to process payments.** Payment processing will **resume immediately following the completion of the upgrade.**

We sincerely apologize for any inconvenience this may cause. We greatly value our relationship with you and appreciate your patience and understanding during this important transition.

If you have any questions or concerns, please don't hesitate to reach out.

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